

Benefit Overview





EFFECTIVE 07/01/2021 | FREEDOMPREPBENEFITS.COM | 844-288-5703



Welcome! We're here to make your life easier.

HealthEZ is an independent third-party administrator (TPA), which means we manage your employer's health benefits and process your medical claims. We have already worked with your employer to design a custom benefits plan for your organization, and now we're ready to help you access the services you need. We've been providing our knowledgeable and service-oriented approach for over 35 years.

Direct access to member support

Dedicated phone number

Freedom Academy has a dedicated phone number at 844-288-5703 that is answered by a real person between 7 a.m. and 7 p.m. CST. Outside of the hours listed, simply press "3" to reach our 24/7 help line.

24/7 helpline

You have 24/7 access to our team of experienced doctors and nurses. Have a health-related concern or need help finding the right doctor? Give us a call at 844-288-5703. We are here to help you.

Dedicated benefits website

You can use Freedom Academy's dedicated benefits website at FreedomPrepBenefits.com to learn about and manage your health plan. View your benefits, review pharmacy information, search to find a doctor and more.

With your ID card information, you can set up an online account to access monthly statements, account balances, recently processed bills and HealthEZ's online payment system, EZpay.





Medical network

Your primary medical network is Cigna.

Your medical network is a group of healthcare providers. It includes doctors, specialists, hospitals, surgical centers and other facilities. These healthcare providers offer services at a lower rate than out-of-network providers, which you will see reflected on your statements as a discount.

There may be times when you decide to visit a doctor or clinic that is out-of-network. The costs for these visits and services will always be higher than seeing doctors that are in-network. There are no discounts for these out-of-network services, and you will be responsible for paying the difference between the provider's full charge and the amount your health insurance plan pays. This is called balance billing.

To check that your provider is in-network, please visit FreedomPrepBenefits.com, and click "Find a Doctor."

Pharmacy benefits

Your Pharmacy Benefit Manager is Magellan Rx.

Pharmacy Benefit Managers (PBMs) reduce prescription drug costs and improve convenience and safety for consumers. Your PBM administers your prescription drug plan and offers home delivery of medications and a network of pharmacies that offer more affordable medications.

Tips for saving money on prescriptions:

- Find less expensive pharmacies: The same prescription rarely costs the same from store to store. We encourage you to compare prices of your prescriptions at different pharmacies to get the best price.
- Switch to generic medications: Talk to your doctor about switching to a generic version of your brand medication. Generic medications cost less than brand name, and offer the same dosage form, safety, quality and performance characteristics of brand name medications.
- Visit coupon and price comparison sites: There are coupon and price comparison sites for prescriptions that can help you get the best price. Check out these sites to see if you could save money:











Medical ID cards

If you are new to the HealthEZ plan, keep an eye out for your HealthEZ medical ID card.

If you are a current HealthEZ member, please note that new ID cards are NOT mailed out every year, and your card does not expire.

myHealthEZ

With your ID card information, you can setup an online account to access monthly statements, account balances, recently processed bills and HealthEZ's online payment system, EZPay.

If you have questions on the activation process, or any of the content in your account, please reach out via phone: 844-288-5703 or email: Service@HealthEZ.com

- 1. Visit myHealthEZ.com or FreedomPrepBenefits.com and click "Login."
- Enter your credentials
 Your Subscriber ID is found on the front of your ID card
 Your Password must include upper and lowercase letters, one number and one special character
- 3. Click "Activate Your Account"

Your account is now registered! The next time you access your account, you will login with the email and password you just created.

Your Health Plan in the Palm of Your Hand

Launching July 2021, the HealthEZ Member App gives you complete control of your health plan from anywhere, anytime. Simply download the app on your favorite device to take advantage of the MyHealthEZ.com experience on the go.

- Pay bills with EZpay.
- Check your deductible and out-of-pocket costs.
- Track the status of claims.
- Search for care providers near you.
- View your statements and Explanation of Benefits documents.
- Quickly access your digital insurance card.





Seamless online payment

EZpay is HealthEZ's online payment system that allows you to easily and quickly pay your portion of medical bills with your payment of choice, including credit and debit cards, HSA and FSA accounts.

Sign up for EZpay

- 1. Visit FreedomPrepBenefits.com and click "Login."
- 2. If you haven't set up your online account, click "Activate your account". If you already set up your account, log in.
- 3. After you log in, click on "EZpay Accounts."
- 4. Add your card of choice, then click "Submit" to enjoy the benefits of auto-pay with HealthEZ.

After you set up EZpay, every time we process a bill of yours, we will send you an email asking you to approve the payment for the amount due.

EZpay will pay the bill by default if you do not respond to the email in: 2 business days for bills under \$250

5 business days for bills over \$250

EZpay will combine your payment with payment from your health insurance so that we pay your healthcare provider in full.

\$441.49 \$117.30

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Recent Statements		
Statements	Summary	Detailed
4/6/2019	2	2
3/6/2019	2	2
12/6/2018	2	2
8/6/2018	*	Ł
7/6/2018	2	2
5/6/2018	2	2
View More		
Pay My Bill		Pay Now
24/7 Nurse Line		Contact Us
My ID Card		View/Request ID Card

One simple statement

We consolidate all of your monthly healthcare expenses into one simple statement. This statement eliminates confusion and provides information about year-to-date deductible and out-of-pocket maximums, and itemized transactions during the current billing period.



HEALTHEZ



Maternity support

Our Boost Your Baby program matches moms-to-be with a Mommy Mentor to support a healthy pregnancy. It's a non-clinical support system for future moms to use throughout their pregnancy. We promise to: provide good and honest information, be supportive when you need us, make life easy and simple (at least the parts we can), and respect mom & dad's wishes.

Benefits of program include monthly support from a mommy mentor, free breast pump and gifts, nurses available 24/7 for any medical advice or high risk care, and miscarriage support.

Visit boostyourbaby.com, or call 800-808-4848 to learn more.

Care management

If you need a medical service like a surgery or hospital stay or your doctor diagnoses you with a complex medical condition, a HealthEZ nurse may contact you. The nurse will help you understand your treatment options, coordinate services among your doctors and ensure you have everything you need for a quick recovery and are receiving the right care in the right setting.

We provide tips to members living with chronic health conditions, like diabetes, hypertension and high cholesterol. We can also provide these members with referrals to healthcare providers. Our team of doctors and nurses believe that the key to lasting change is partnering with you to offer realistic advice and support.







Virtual health

All members have access to virtual health appointments with a licensed physician through HealthiestYou telemedicine services. This benefit can save you a trip to the clinic. There's no need for waiting rooms or travel or taking time off from work. Simply use your computer or smartphone to connect with your doctor.

General consultations

General consultations are unlimited, and doctors are available every day and at all times (24/7/365). Doctors can consult, diagnose and prescribe medications for things like:

- · Allergies
- Upper respiratory infections
- Earaches
- Pink eye
- Urinary tract infections

Mental health services

With HealthiestYou's mental health services, you can talk to a therapist from the privacy of your home or anywhere you feel comfortable. Simply pick a therapist to speak to and choose a time that is convenient for you.

HealthiestYou therapists can treat:

- Anxiety
- Depression
- Stress/PTSD
- Panic disorder
- Family & marriage issues

HealthiestYou provides three services:

- General consultations
- Mental health
- Dermatology

Dermatology care

If you're having problems with your skin, HealthiestYou Dermatology can help. Instead of waiting weeks to get an appointment at a dermatology clinic, you can get a diagnosis and treatment plan in as quick as two business days.

HealthiestYou's board-certified dermatologists treat a wide variety of skin conditions, including:

- Psoriasis
- Acne
- Moles
- Rosacea

With HealthiestYou telemedicine services, you can speak to a licensed doctor at any time through video chat or email — no matter where you are. Visit HealthiestYou.com or call 866-703-1259 to contact a doctor.







Health savings account

A Health Savings Account (HSA) is a type of savings account that lets you set aside money on a pre-tax basis to pay for qualified medical expenses. By using untaxed dollars in an HSA, you may be able to lower your overall health care costs. This account belongs to you, regardless if your employment or medical coverage changed. Funds in this account can grow tax free and rollover from year to year.

You are eligible for a Health Savings Account if are enrolled in either the \$1,500 or \$2,800 HSA Plans.

2021 Maximum Annual Contribution Amounts* Employee Only: \$3,600 Family Coverage: \$7,200

*Individuals age 55 or older are eligible to contribute an additional \$1,000 per year.

Additional HSA Publications

The <u>IRS Publication 502</u> provides more detail on covered expenses.

The <u>IRS Publication 969</u> provides more detail on Health Savings Accounts.







Summary of Medical Benefits								
\$500 Copay Plan								
Calendar Year Deductible Employee only Family	In-Network \$500 \$1,000	Out-of-Network \$1,500 \$3,000						
Coinsurance	10%	50%						
Out-of-Pocket Maximum Employee only Family	\$30 Copay 50%*							
Preventive Care	100% Covered	Not Covered						
Office Visits Primary Services Specialist Services Chiropractic Services								
Hospital Services	10%*	50%* 50%* 50%* Copay						
Emergency Services Emergency Room Emergency Medical Transportation	\$250 Copay 0%*							
Urgent Care Services	\$75 Copay	50%*						
HealthiestYou Services General Consultations Dermatology Mental Health - Therapist Mental Health - Psychiatrist, initial evaluation Mental Health - Psychiatrist, ongoing session	\$75 c \$85 c \$200 c	covered Copay Copay Copay Copay						
Mental Health/Chemical Dependency Inpatient Outpatient	10%* \$45 Copay	50%* 50%*						
Summary of Pharmacy Benefits								
Prescription Drug Coverage Generic Preferred brand Non-preferred brand Specialty	Retail 30 Day Supply \$5 Copay \$15 Copay \$30 Copay	Mail Order 90 Day Supply \$10 Copay \$30 Copay \$60 Copay						

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions. * After deductible



Specialty

Not Available

25%^{*}



Summary of Medical Benefits

\$1,000 Copay Plan

Calendar Year Deductible	In-Network	Out-of-Network \$3,000		
Employee only	\$1,000			
Family	\$2,000	\$6,000		
Coinsurance	20%	50%		
Out-of-Pocket Maximum				
Employee only Family	\$5,000 \$10,000			
Preventive Care	100% Covered	\$6,000 \$10,000 \$20,000 Not Covered \$0%*		
Office Visits				
Primary Services	\$40 Copay	50%*		
Specialist Services	\$75 Copay	50%*		
Chiropractic Services	\$45 Copay	50%*		
Hospital Services	20%*	50%*		
Emergency Services**				
Emergency Room	\$250 Copay			
Emergency Medical Transportation	20%*	50%*		
Urgent Care Services	\$75 Copay	\$6,000 50% \$10,000 \$20,000 Not Covered 50%* 50%* 50%* 50%* \$250 Copay 50%* 50%* \$250 Copay \$200%* \$20%*<		
HealthiestYou Services				
General Consultations				
Dermatology Mental Health - Therapist				
Mental Health - Psychiatrist, initial evaluation				
Mental Health - Psychiatrist, ongoing session				
Mental Health/Chemical Dependency				
Inpatient	20%*	\$3,000 \$6,000 50% \$10,000 \$20,000 Not Covered 50%* 50%* 50%* 50%* 50%* (vered pay pay pay 50%*		
Outpatient	\$75 Copay	50%*		

Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	\$5 Copay	\$10 Copay
Preferred brand	\$15 Copay	\$50 Copay
Non-preferred brand	\$30 Copay	\$90 Copay
Specialty	25%*	Not Available

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions.

* After deductible

** Covered as in-network in true-emergency





Summary of Medical Benefits

\$1,500 HSA Plan

	In-Network	Out-of-Network		
Calendar Year Deductible Employee only	\$1,500	\$3,250 \$3,250		
Individual on Family Plan	\$2,800			
Family	\$3,000	\$6,250		
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Coinsurance	20%	50%		
Out-of-Pocket Maximum	45.000	* 10.000		
Employee only	\$5,000	\$10,000		
Family	\$8,000	\$20,000		
Preventive Care	100% Covered	Not Covered		
Office Visits				
Primary Services	20%*	50%*		
Specialist Services	20%*	50%*		
Chiropractic Services	20%*	50%*		
Hospital Services	20%*	50%*		
Emergency Services**				
Emergency Room	20%*	50%*		
Emergency Medical Transportation	20%*	50%*		
Urgent Care Services	20%*	50%*		
HealthiestYou Services	· · · · ·			
General Consultations	100% Co	vered		
Dermatology	\$75 fee until deductible me	et, then 20% coinsurance		
Mental Health - Therapist	\$85 fee until deductible me			
Mental Health - Psychiatrist, initial evaluation	\$200 fee until deductible m			
Mental Health - Psychiatrist, ongoing session	\$95 fee until deductible me			
,		•		
Mental Health/Chemical Dependency				
Inpatient	20%*	50%*		
Outpatient	20%*	50%*		

Summary of Pharmacy Benefits

Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	20%*	20%*
Preferred brand	20%*	20%*
Non-preferred brand	20%*	20%*
Specialty	20%*	Not Available

Note: Please refer to your Summary Plan Description for actual coverage, limitation, and exclusion provisions.

* After deductible

** Covered as in-network in true-emergency





Summary of Medical Benefits

\$2,800 HSA Plan

	In-Network	Out-of-Network		
Calendar Year Deductible Employee only	\$2,800	\$5,350		
Family	\$5,300	\$10,650		
Coinsurance	20%	50%		
Out-of-Pocket Maximum				
Employee only	\$5,000	\$10,000		
Family	\$8,000	\$20,000		
Preventive Care	100% Covered	Not Covered		
Office Visits				
Primary Services	20%*	50%*		
Specialist Services	20%*	50%*		
Chiropractic Services	20%*	50%*		
Hospital Services	20%*	50%*		
Emergency Services**				
Emergency Room	20%*	50%*		
Emergency Medical Transportation	20%*	50%*		
Urgent Care Services	20%*	50%*		
HealthiestYou Services				
General Consultations	100% C	overed		
Dermatology	\$75 fee until deductible n	net, then 20% coinsurance		
Mental Health - Therapist		net, then 20% coinsurance		
Mental Health - Psychiatrist, initial evaluation		met, then 20% coinsurance		
Mental Health - Psychiatrist, ongoing session	\$95 fee until deductible n	net, then 20% coinsurance		
Mental Health/Chemical Dependency				
Inpatient	20%*	50%*		
Outpatient	20%*	50%*		

Summary of Pharmacy Benefits

Prescription Drug Coverage	Retail 30 Day Supply	Mail Order 90 Day Supply
Generic	20%*	20%*
Preferred brand	20%*	20%*
Non-preferred brand	20%*	20%*
Specialty	20%*	Not Available

Note: For School Year 2021-2022, Freedom Preparatory Academy will match up to \$25 per paycheck to the Health Savings Account of employees with single coverage, \$50 per paycheck for employees with two-party coverage and \$75 per paycheck for employees with Family coverage.

* After deductible

** Covered as in-network in true-emergency





Summary of Dental Benefits								
\$1,500 Dental Plan								
	In-Network	Out-of-Network						
Calendar Year Deductible Employee only /Family	\$50 / \$15	0						
Annual Maximum Non-Orthodontics Orthodontics	\$1,500/person/year \$1,500/person/lifetime	\$1,500/person/year \$1,500/person/lifetime						
Preventive Care Cleanings, Fluoride Treatments, Sealants, Space Maintainers	100% Cover	ed						
Diagnostic Services Periodic Oral Evaluation, Radiographs, Labs & Diagnostic Tests	100% Cover	ed						
Basic Dental Services Restorations, General Services, Simple Extractions Oral Surgery, Periodontics, Endodontics	20%* 20%*							
Major Dental Services Inlays/Onlays/Crowns Dentures & Other Removable Prosthetics Fixed Partial Dentures (Bridges), Implants	50%* 50%* 50%*							
Orthodontic Services Diagnose or correct misalignment of the teeth or bite *For children 19 years and younger	50%*							





Summary of Dental Benefits

\$2,500 Dental Plan

	In-Network	Out-of-Network		
Calendar Year Deductible Employee only / Family	\$50 / \$150)		
Annual Maximum Non-Orthodontics Orthodontics (Up to age 19) Orthodontics (Adults)	\$2,500/person/year \$2,500/person/lifetime \$1,000/person/lifetime	\$2,500/person/year \$2,500/person/lifetime \$1,000/person/lifetime		
Preventive Care Cleanings, Fluoride Treatments, Sealants, Space Maintainers	100% Cover	ed		
Diagnostic Services Periodic Oral Evaluation, Radiographs, Labs & Diagnostic Tests	ts 100% Covered			
Basic Dental Services Restorations, General Services, Simple Extractions Oral Surgery, Periodontics, Endodontics				
Major Dental Services Inlays/Onlays/Crowns Dentures & Other Removable Prosthetics Fixed Partial Dentures (Bridges), Implants	20%* 20%* 20%* 20%*			
Orthodontic Services Diagnose or correct misalignment of the teeth or bite *For children 19 years and younger	20%*			



UnitedHealthcare

A United Health Group Company

UnitedHealthcare Vision Benefit Summary

Plan 169

Benefits at a Network Provider

When you visit a network provider and receive these covered services

Vision Exam	You will pay a \$10 copay at the time of service.						
Materials	You will pay a \$10 copay at the time of service. The materials copay is a single payment that applies to the entire purchase of eyeglasses (lenses and frames), or contact lenses in lieu of eyeglasses. Options, such as progressive lenses, polycarbonate lenses, tints, UV and anti-reflective coating, may be available at a discount. Standard scratch-resistant coating covered-in-full. You will receive a \$130 retail frame allowance towards the purchase of any frame at an in-network provider. Additionally, for materials cost that exceed the frame allowance; you may receive an additional 30% discount, available only at participating providers. The fitting/evaluation fees, contacts (including disposables), and up to two follow-up visits are covered-in-full (after applicable copay) for the most popular brands on the market. If covered disposable contact lenses are chosen, up to four boxes (depending on prescription) are included when						
Pair of Lenses (for spectacles) Standard single vision Standard lined bifocal Standard lined trifocal Standard lenticular	anti-reflective coating, may be available at a discount.						
Frames	You will pay a \$10 copay at the time of service. The materials copay is a single payment that applies to the entire purchase of eyeglasses (lenses and frames), or contact lenses in lieu of eyeglasses. Options, such as progressive lenses, polycarbonate lenses, tints, UV and anti-reflective coating, may be available at a discount. Standard scratch-resistant coating covered-in-full. You will receive a \$130 retail frame allowance towards the purchase of any frame at an in-network provider. Additionally, for materials cost that exceed the frame allowance; you may receive an additional 30% discount, available only at participating providers. The fitting/evaluation fees, contacts (including disposables), and up to two follow-up visits are covered-in-full (after applicable copay) for the most popular brands on the market. If covered disposable contact lenses are chosen, up to four boxes (depending on prescription) are included when obtained from a network provider. It is important to note that UnitedHealthcare Vision's covered-in-full contact lenses may vary by provider. A \$105 allowance is applied toward the fitting/evaluation fees and purchase of contact lenses outside the UnitedHealthcare Vision's covered-in-full bifocal contacts are all examples of contacts that are outside of our covered-in-full selection. Covered-in-full (after applicable copay)						
Contact Lenses							
Covered-in-full elective contact lenses	follow-up visits are covered-in-full (after applicable copay) for the most popular brands on the market. If covered disposable contact lenses are chosen, up to four boxes (depending on prescription) are included when obtained from a network provider. It is important to note that UnitedHealthcare Vision's covered-in-full contact lenses may vary by						
 All other elective contacts 	of contact lenses outside the UnitedHealthcare Vision's covered-in-full contacts (materials copay does not apply). Toric, gas permeable and bifocal contacts are all examples of contacts that are outside of our						
 Necessary contact lenses 	Covered-in-full (after applicable copay)						
Frequencies							

Contact lenses are in lieu of spectacle lenses and a frame.

Contact lenses are in act or spectate lenses and a name. Necessary contact lenses are determined at the provider's discretion for one or more of the following conditions: Following cataract surgery without intraocular lens implant; To correct extreme vision problems that cannot be corrected with spectacle lenses; With certain conditions of anisometropia or keratoconus. If your provider considers your contacts necessary, you should ask your provider to contact UnitedHealthcare Vision concerning the reimbursement that UnitedHealthcare Vision will make before you purchase such contacts.

This Benefit Summary is intended only to highlight your benefits and should not be relied upon to fully determine coverage. This benefit plan may not cover all of your healthcare expenses. More complete descriptions of benefits and the terms under which they are provided are contained in the certificate of coverage that you will receive upon enrolling in the plan. If this Benefit Summary conflicts in any way with the Policy issued to your employers, the Policy shall prevail.



Summary of Life Insurance

Freedom Preparatory provides life insurance for you and your family members at no cost to you.

Death benefits are:

- \$100,000 for employee
- \$2,000 for spouse
- \$1,000 for dependents





HealthEZ

Benefit Enrollment / Change Form

ee	First Name:	M.I	•	Last Na	ame:					er: Ile □ Female	
Employee	Mailing/Street Address:	Apt	:./Ste.	City:	City:			State: Zip Code		ode:	
En	Birth Date:	Hire	e Date:		Marital Status:				Phone Number: Email:		:
	Enrollment Type:	□ New	Hire [] Open Er	nrollmen	t	Qualifying E	vent	Decline	s (See D	ecline Section)
Enrollment	Qualifying Event Type:	-	riage / Divoi					Court Order			
rolli	(If applicable)	Loss	of Coverage	5	Reduction in Hours		Change Name / Address			/ Address	
En		□ COB	RA		Other						
ical	Medical Plan Election:	L \$500	Copay Plan	L \$1,0	000 Copa	y Plan	□ \$1,500 HS	A Plan	l \$2,800 HSA	A Plan	Decline
Medical	Medical Plan Coverage:		Employee O	nly	Employee		Child(ren)	Employe	e + Spouse	[☐ Family
al	Medical Plan Election:		\$1,500 Dent	al Plan	□\$	2,500 [Dental Plan	Decline			
Dental	Medical Plan Coverage:		Employee O	nly		oyee +	Child(ren)	Employe	e + Spouse	[] Family
	Nie ware		CON		DOD		Balatianakia	G (8.4./5)	Dischla	-1 /2/ /21)	la shada ay Diag
ents	Name		SSN		DOB		Relationship	Sex (M/F)	Disabled	a (Y/N)	Include on Plan
Dependents											
Dep											
			1								
HSA Election	□ Yes, I would like to set u divided into equal amount: I elect to have an ANNUAL coverage) reduced from m contribution to the HSA Pla contribution of \$1,000 in a	s and de deduction y salary an will bo	ducted from on of \$ before taxes e reduced b	n each pay (n s to reimb y compan	y period t naximum ourse me	hrough of \$3, for qua	nout the year. 600 for employe alified expenses	e-only covera which I incur	age, or \$7,2 during the p	00 for a plan yea	ll other levels of ar. Maximum
Decline	□ I understand the benefits provided by the Group Insurance Contract under ERISA regulations include Health and/or Dental coverages. I have reviewed and understand the benefit options and requirements presented herein. I understand that I may not be eligible to enroll myself and dependents if I desire to apply for coverage at a later date, unless I qualify to enroll at a later date in accordance with the special enrollment conditions.										
e	I do not have other insu	irance co	overage		🗆 I ha	ve enre	olled thru the st	ate or federa	l Marketpla	ace	
Other Insurance	□ I have other insurance of	overage	2		🛛 I ha	□ I have other insurance coverage, but intend to cancel that coverage					t coverage
Insu	Policy Holder Name:			Policy Holder Date of Birth:							
ther	Insurance Company Name: Policy Number:			Insurance Company Address: Group Number:							
Ö	Names of Covered Individuals:										
Employee Authorization	I understand I have the option to pay the premiums for my employer-sponsored health plan through a before-tax reduction of my salary. I understand that if this amount increases or decreases during the plan year, my salary reduction will be adjusted to reflect that increase or decrease. I hereby apply for the coverage for which I am now or may be eligible under this group policy. I hereby authorize the deduction from my earnings of the required contribution, if any, toward the cost of such coverage. I authorize payment of medical benefits to all providers, where applicable, for those charges covered by my group insurance benefits. I authorize release to or by HealthEZ of any medical information including copies of medical records or insurance information as necessary for claims adjudication, utilization review, or coordination of benefits. To the best of my knowledge and belief, the information I have provided on this form is complete and correct. I acknowledge that the terms of the Summary Plan Description govern all payments made by the Plans.										

Connect with us

Freedom Academy has a dedicated phone number at 844-288-5703 that we answer between 7 a.m. and 7 p.m. CT. When you call, a real person answers. Outside of the hours listed, simply press "3" to reach our 24/7 help line.



service@healthez.com FreedomPrepBenefits.com



844-288-5703



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